

Updating the Clasp Program

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General

June 2004.

There are now 2 discs: both are DVD's and will NOT load from a CD reader.

Disc 1: This contains the main program and some useful but not essential support information programs.

Disc 2: this is totally informational. For old users it contains lecture etc. audio visuals that replace the series that previously was on several CD's

A working program requires only Master DVD1 to be installed. The installation process requires a minimum of actions, all of which are listed below. The other training and lecture CD's are not for installation but for viewing in the same way as videotapes.

The default location for installation of the past program is the C drive. It is possible to allocate another drive during the installation although this may create pathway difficulties in accessing support material. The safest simplest route is to install on the C drive.

PLEASE USE THE DVD SENT BY US: THE DVD FROM EPMX MAY NOT HAVE BEEN AUDITED YET AND MAY NOT MATCH YOUR COMPUTER.

Important Notes if Updating

If you are updating then for safety save your patient data using the TOOLS function: saving to either a floppy "A" drive or onto the "C" drive (hard disc) and loading back works in this release. This also works for transfer between computers.

Master program 1 Loading

- Check that your computer fulfils the suggested specifications. If it is doubtful do not install the Home Advisor, Medical Articles, Energetic Medicine
- Note that you will need Microsoft Word installed to read some of the materials.
- Note that adobe acrobat reader is needed for some materials and is a very useful tool: this can be installed from master DVD 2
- The date on the DVD is the date that the DVD was released from Budapest. This is the date that is important to know.
- The DVD1 should be kept with your system. It is occasionally necessary to reload the program.

<i>File</i>	<i>Size Mb</i>	<i>Notes</i>
Borland Database Engine		Essential
Clasp 32 New	164 Kb	Essential
Clasp 32 Update	1050Mb	Essential

Movies	232 Mb	
Programs	117 Mb	
New Patient Data Files		NOT when upgrading: <i>if after upgrading you get a “T Index” error message then you will need to do step 3, New patient data files, which will result in losing any old patient data.</i>
<i>Total essential for QX</i>	<i>1.5 Gb</i>	
Body viewer	987 Mb	ONLY for Scio-essential
<i>Total essential for SCIO</i>	<i>2.5 Gb</i>	
Disease Lexicon	22 Mb	New or upgrade: recommended.
Home Advisor	4 Mb	Optional
Medical Articles	253 Mb	Optional
Energetic Medicine	14 Mb	Optional
Antismoking	13 Mb	Works with QX or Scio: 5 trials runs until you need to pay \$500 and be activated.
Install John Kelsey Manual	272 Mb	Comprehensive manuals and sources of support.
<i>Total for all for QX</i>	<i>2.1 Gb</i>	
<i>Total for all for SCIO</i>	<i>3.1 Gb</i>	

There is a picture version of all the steps: Installation Screen View Manual DVD 1

1. Close all other programs: do not have Clasp open! (applies to updating)
2. Place DVD in DVD player of computer.
3. Allow 10-20 seconds for it to start
4. On the first display click *Continue*
5. On the next display click *Install Programs*
6. **Click step 1: Install Borland Database** (this is correct....even for an upgrade!)
7. Click *Next* button
8. Click the tick box *Yes, Launch the program file f this shows.(if it does not show be not concerned)*
9. Click *Finish*
10. **Click step 2: Clasp 32**
11. You will be asked if you want to save your added test matrix items: this is only relevant if you have imported remedies etc. via the test tray into the test matrix. If so you can save the names as the addendum below. If not click no.
12. **DO NOT CLICK STEP 3** New Patient data files...unless you are doing an installation on a new computer or have deleted the program and are re-installing the complete program.

OR

When you open the program again it says “T Index Error”. This means that the patient data files are not accessible (the format has changed during 2004). Even if you have saved your patients using tools or Windows Explorer they will generally not successfully load back: the two forms of the database are incompatible. QX state that this will NOT be a problem when updating from June 2004 version onwards.

13. Click *Disease Lexicon 2004*
14. *If you have a SCIO OR are upgrading to SCIO do THIS STEP: IF NOT GO TO (15)*
Step 4: Install Bodyviewer.
15. *Step 5:* Install the optional Home Advisor, Medical Articles, Energetic Medicine IF you wish and have space.
16. Click all the close buttons on successive screens and remove the CD: keep it with your system. Write the date that you loaded it into your computer on the label.
17. Shut down and restart your computer.

If the process sticks then refer to “Troubleshooting”

Activation and Reactivation.

- It is necessary to be activated
 - The first time that you load the program onto the computer
 - If you reformat or replace the Hard disc
 - If you install the Clasp program on a new computer.

(An activated program has a single digit in the top left corner of password. An un-activated program has a 7 digit number)

- *It is not necessary to be activated when you are updating.*
- *It is not necessary to be (re) activated when you have deleted the program and reinstall it.*

The activation code lives on the hard drive (normally “C” drive) of the computer. It is in a different location from the Clasp program.

Master Program DVD2 Loading

There is a picture version of all the steps: Installation Screen View Manual DVD 1

Please see First Time Loading for this process.

It is not necessary to install Master DVD 2 for the core Clasp program. It contains information that may be accessed from the DVD directly.

Installation of the DivX Player: Supplementary

*Use this ONLY if you have an old program and are updating: ignore for a first installation OR for upgrades from June 2004 on.
UNLESS when using the 3D Bodyviewer there is no movie display BUT an error message.*

DivX Player is necessary to visualize some of the videos in the 'Clasp32' and 3D Bodyviewer and in particular those included in the 'Biofeedback' section. This program is available in the 2003 versions of 'Clasp32 Master 2', 'The Promorpheus' or to download free from: <http://groups.yahoo.com/group/EPFXci-english> (You need a 'Yahoo! ID to access this page. You can obtain an 'ID' from: <http://www.yahoo.com>.

As from version 8-8-2002 it is necessary to remove the program 'Angel Video Codec Potion'. Should this not be done, conflicts will be generated and the videos will not be able to be viewed. This player was dropped after finding that it is not robust.

This is only necessary if you have installed a version earlier than 8-8-2002 and are updating.

Removing Angel Video Codec Potion

To locate:

START>Search for Files and Folders

Enter the name "Angel Video Codec", select "C" drive (the hard disc), click search/find. The display will return the folder containing this program: note this.

To remove

START>(Settings)>Control Panel>Add/Remove Programs (double click to open)>

Locate the Folder/Angel Potion and use the Change or Add/Remove Button. Follow the instructions.

Installing DivX Player from Master CD2

This will only be a requirement if you are updating to a program earlier than June 2004.

1. If you have a 2003 Master CD2 then you can use the procedure below:Place in the CD reader, close and wait for it to auto start.
2. Confirm Panel: Do you want to play the Intro Movie: Select *No*
3. It may play anyway!! Close the window that states "Playing Movie" by "Go Back"
4. Select the Movies tag
5. Click *Install Necessary Codec*
6. Various panels (Starting Bundle, Searching for Installed Components) will display with an end display of DivX:
7. click *Next, Next in next panel > Yes> Next>*
8. Ensure both DivX Codec AND DivX Player are ticked and click *Next* in Ready to Install Panel> Setup panel with various messages will display>
9. Finished Panel will display>Click *Close*

If it does not auto start then

1. START>Run>Browse>Look in “Master 2”>
2. Double click DivXBundlefree.exe> Select OK button in Run panel.
3. Various panels (Starting Bundle, Searching for Installed Components) will display with an end display of DivX:
4. click *Next*, *Next in next panel* > *Yes*> *Next*>
5. Ensure both DivX Codec AND DivX Player are ticked and click *Next* in Ready to Install Panel> Setup panel with various messages will display>
6. Finished Panel will display>Click *Close*

A DivX icon will show on your desktop: this is for information only and will not need to be used.